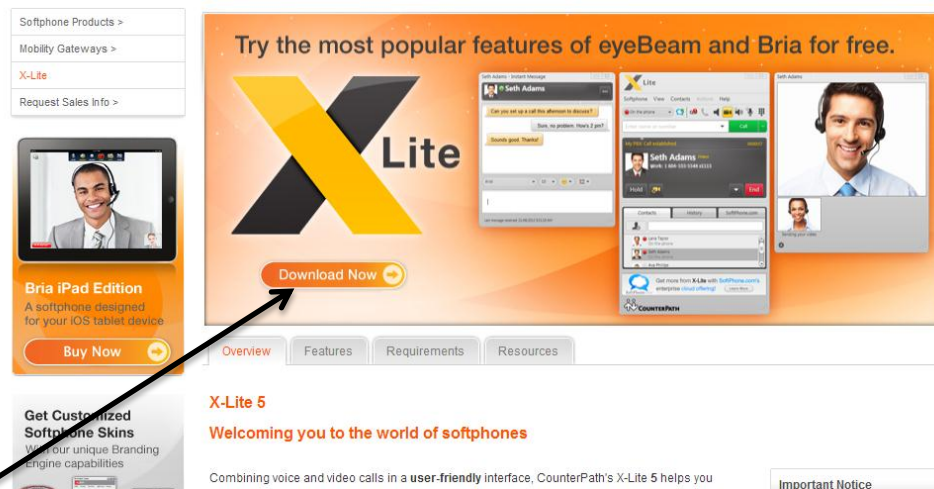# XLite Software Setup (Windows)

This guide is meant to help the user install and configure XLite on their computer systems so as to be able to place and receive calls through the VoIP system managed by QCSLink. While this guide is intended to be used to install on a windows operating system, Mac is supported by XLite and the principles in this guide will enable the user to configure QCSLink on their mac computer as well.

1. Go to http://www.counterpath.com/x-lite.html

2. Click Download Now

3. Scroll to the bottom of the page and select download

4. Download for windows and then once it is completed install the program to your computer

5. Run XLite

6. Select Softphone, and then select Account Setting

Enter "voip2.qcslink.com"

Your QCS ID

Your QCS password
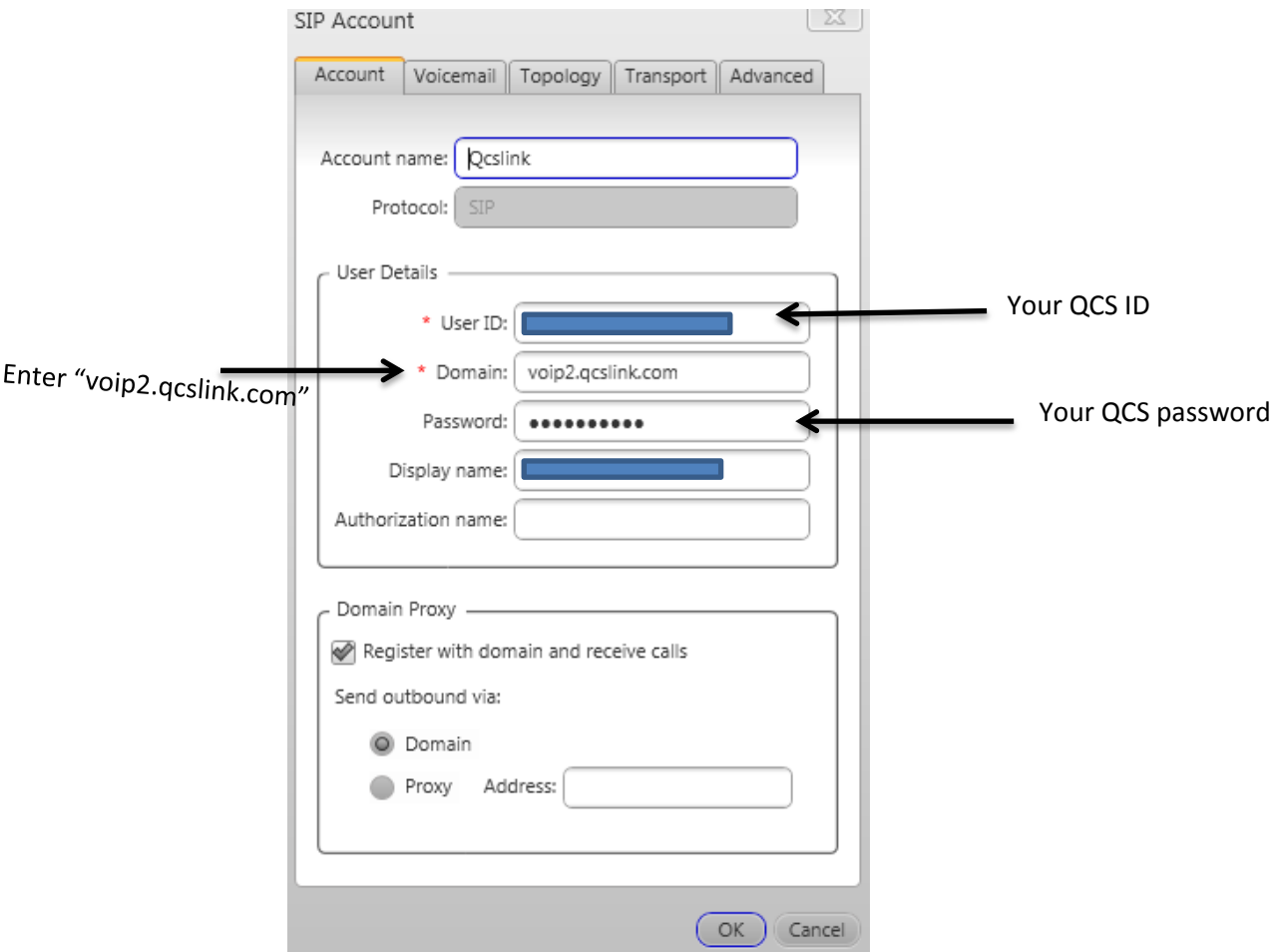
7. Simply insert the ID and password given to you by email when you created an account on the voip2.qcslink.com portal and enter the server in the domain section (voip2.qcslink.com)

8. Click okay when done and you can now begin to use the XLite program to make calls

Note: When making calls it is necessary to use prefix 00 + country code+ number.

EX:

00+13522584184 (USA)

00441865368030 (UK).

In these 8 steps your XLite Software should be in proper working condition and ready for your use. If you had trouble connecting to the server or are otherwise unable to access your account, please email Support@Qcslink.com and we will be glad to assist in resolving your discrepancies.

Happy Calling!

QCS Development Team