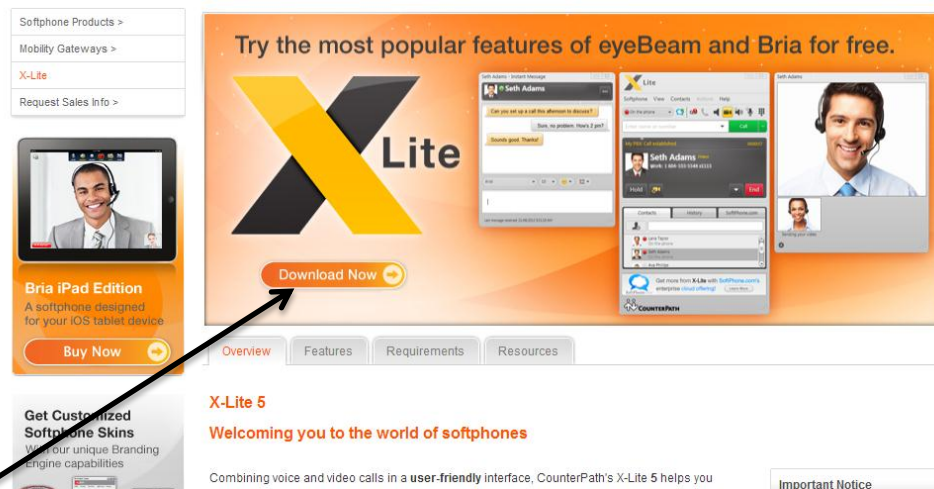


XLite Software Setup (Windows)

This guide is meant to help the user install and configure XLite on their computer systems so as to be able to place and receive calls through the VoIP system managed by QCSLink. While this guide is intended to be used to install on a windows operating system, Mac is supported by XLite and the principles in this guide will enable the user to configure QCSLink on their mac computer as well.

1. Go to <http://www.counterpath.com/x-lite.html>



2. Click Download Now

High Definition Video View, send and receive video in high-resolution HD (1280x720p) video.			✓
Alert List (Buddy Pounce) Select a contact or group of contacts and be notified when their phone and presence status changes.			✓
File Transfer Drag and drop files into your IM window for easy collaboration.			✓
Enhanced Contact-Focused Interface Manage your calls and IMs more conveniently with an interface focused around your address book.			✓
Multiple Languages Choose from English, French, Spanish, Portuguese, Italian, German, Chinese, Dutch, Japanese and Russian. (Windows only)			✓
LDAP Access your company directory directly within your softphone.			✓
Provisioning with login Control how users access and use the softphone.			✓
Workgroup (BLF) Monitor line presence for a group of users.			✓

Download Buy Now Buy Now

* There is no email or phone support available for X-Lite. If you require help, please visit the X-Lite Forum or FAQ page.

These features are available only when X-Lite is used with SoftPhone.com's cloud offering. To find out more about SoftPhone.com, please visit the website or register within your X-Lite client.

* Read the X-Lite End User License Agreement

3. Scroll to the bottom of the page and select download

Mobility Gateways >
X-Lite
Request Sales Info >

Bria iPad Edition
A softphone designed for your iOS tablet device
Buy Now

Try the most popular features of eyeBeam and Bria for free.

X Lite

IMPORTANT
Before you download X-Lite, please note that in order to use X-Lite to make audio calls to softphone/mobile/landline numbers and make video calls/send Instant Messages to softphones, a **VoIP subscription with a local service provider or Internet Service Provider is required**. Please contact your local service provider to subscribe.

To use X-Lite to make X-Lite-to-X-Lite voice and video calls, send instant messages and see users presence, you need to register for SoftPhone.com. After downloading the latest version of X-Lite, X-Lite 5, you will be prompted to register, or you can register by clicking the Softphone > Register for SoftPhone.com option within the client.

Go back to comparison chart

Download X-Lite 5
Download X-Lite 5 - the leading free SIP based softphone.

Download X-Lite 5 for Windows
Download X-Lite 5 for Mac

Do you need a softphone that:

- Offers HD video?
- Has more than 2 lines?

- Download for windows and then once it is completed install the program to your computer
- Run XLite

X Lite

Softphone View Contacts Actions Help

Register for SoftPhone.com
Share with Contacts
Account Settings
Preferences
Exit Ctrl+Q

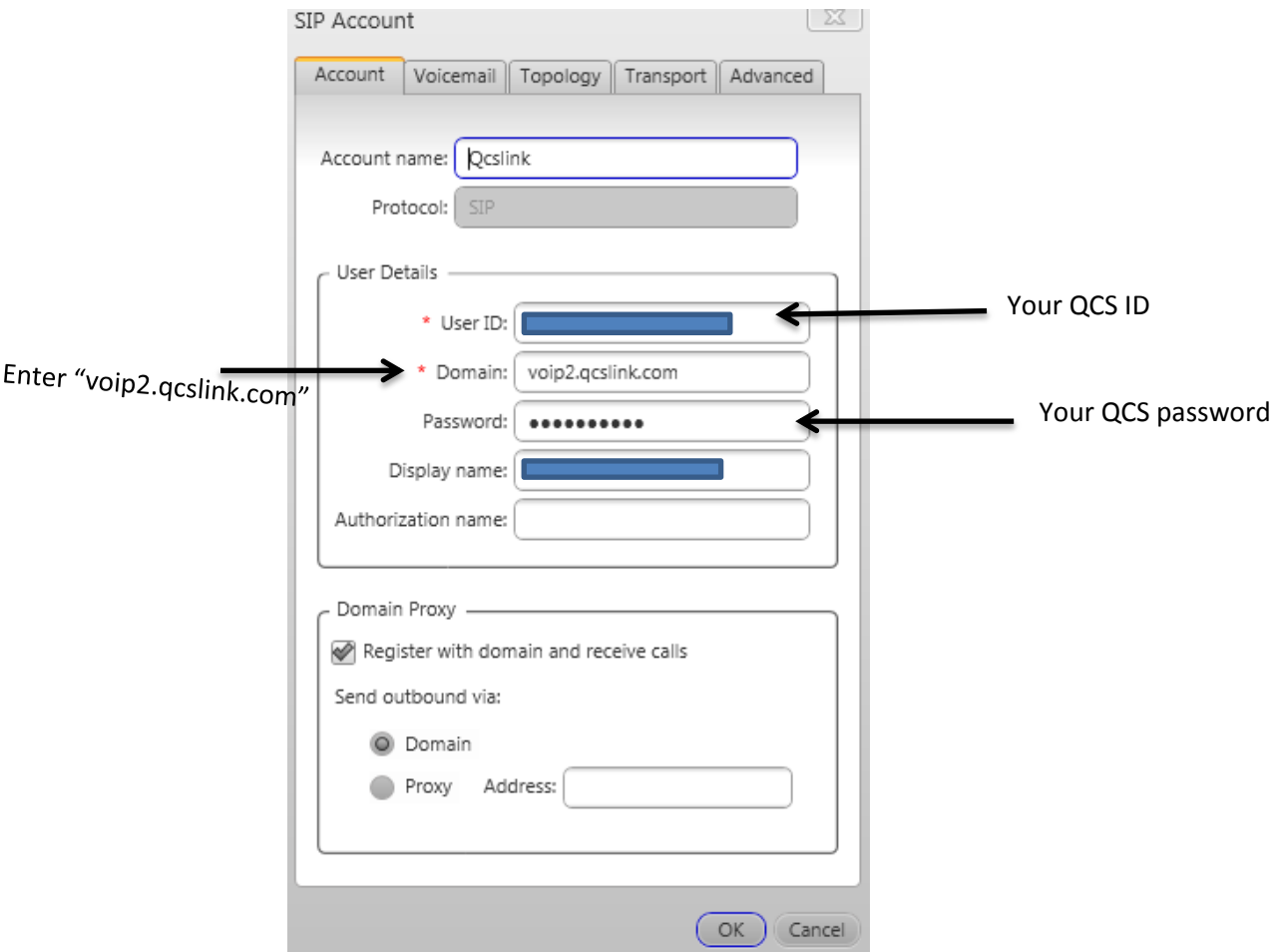
Contacts History SoftPhone.com

Start typing a name or number to search for a contact

Presence Messaging Voice & Video Calling Single Number Identity PBX & Interoperability

COUNTERPATH

- Select Softphone, and then select Account Setting



7. Simply insert the ID and password given to you by email when you created an account on the voip2.qcslink.com portal and enter the server in the domain section (voip2.qcslink.com)
8. Click okay when done and you can now begin to use the XLite program to make calls

Note: When making calls it is necessary to use prefix 00 + country code+ number.

EX:

00+13522584184 (USA)

00441865368030 (UK).

In these 8 steps your XLite Software should be in proper working condition and ready for your use. If you had trouble connecting to the server or are otherwise unable to access your account, please email Support@Qcslink.com and we will be glad to assist in resolving your discrepancies.

Happy Calling!

QCS Development Team